

Timor-Leste Australia Economic and Business Conference 2024

Frequently Asked Questions

Version 3.0

Where will the conference be held?

The Timor-Leste Australia Economic and Business Conference will be held over several venues throughout Dili, Timor-Leste:

The Opening Ceremony and Networking Dinner, on 11 June, will be held at Sky Bar, Timor Plaza (map link here: https://maps.app.goo.gl/BDa5eSqqarAao22GA)

The main conference, on 12 June, will be held at City 8 Conference Centre (map link here: https://maps.app.goo.gl/go9BmzMbtDtyDSUQ7).

The Gala Dinner, also on 12 June, will be held in Hotel Timor's Ball Room (map link here: https://maps.app.goo.gl/k3C64jqrrJYbshKg6).

How can I register for the conference?

Please contact us at TLAUCON2024@prosivu.tl

Where can I find the conference schedule and program?

Links to the conference schedule and program are available on this <u>website</u>. Please note that these programs are drafts and subject to change. We will be in contact with registered delegates in the lead up to the conference with more details.

Where can I stay while in Timor-Leste?

There are several recommended hotels for conference delegates. A discount rate has been negotiated at the following hotels, where it is recommended guests stay. Please quote "TLAUCON2024" to access discount rates.

- Novo Turismo Resort & Spa
- Hotel Timor
- Sunset Inn (recommended for Training and Labour Mobility delegates)
- <u>Timor Plaza</u>

How can I organise an airport transfer?

The best way to organise an airport transfer is through the hotel that you're staying at. There are taxis at the airport, but their quality can vary, and they will only accept cash. There are currently no ridesharing apps in Timor-Leste.

What's the best mode of transportation while in Timor-Leste?

You can ask your hotel for assistance in organising taxi services or other transportation while in Dili.

TFH Building Rua de Lecidere, Bidau Lecidere Dili, Timor-Leste



It is generally recommended to travel using Blue Taxi service (+670 77427777 or +670 77241156). Yellow taxis are unmetered. All taxis are cash only and may not be able to provide change.

How do I travel between events?

Public transport is limited, especially after dark. There will be a shuttle service available to transfer guests back and forth from their accommodation and events. Further details of this service will be made available to delegates.

Where can I find more information about travelling to Timor-Leste?

We encourage all conference participants to familiarise themselves with Dili and Timor-Leste prior to arrival. Useful information can be found at:

- The Australian Government's Smart Traveller website: <u>Timor-Leste Travel Advice & Safety | Smartraveller</u>
- The Timor-Leste Government's website: https://www.timorleste.tl/plan-your-trip/timor-travel-tips/

How do I obtain a visa to enter Timor-Leste?

Australian passport holders can obtain a visa on arrival at Dili Airport. You will need to have USD\$30 in cash to pay for the visa. There are no ATM facilities at the airport, and you will need to have your USD\$30 ready prior to your departure. A receipt will be provided to you. Having the exact change is ideal. We also recommend bringing a printed copy of your conference invitation.

How to do I fill in the immigration form at Timor-Leste Dili airport?

A paper immigration form will be presented to you upon check-in at your home country. If not available, the flight attendants will provide this form on the plane. Fill in this form and present it to immigration in Timor-Leste.

How to do I fill in the customs declaration form at Timor-Leste Dili airport?

At the airport, you are required to submit a <u>customs declaration form</u>. Fill in the online form before travelling to Timor-Leste. Print-screen the QR code and present it to the immigration officer after picking up luggage. The immigration officer will scan the code. You can also fill in this form at the airport once you arrive in Timor-Leste.

Where can I get a SIM card?

Not all carriers support international roaming in Timor-Leste, however local SIM cards are widely available. Please check with your domestic mobile carrier prior to departure.

A passport is required when registering a new sim card. There are vendors at the airport who sell them, or you can get one from shops at Timor Plaza. Your hotel may also be able to arrange a SIM card for you. There are three mobile phone networks: TT, Telkcomcel and Telemor. They provide voice and data services. Top up with 'pulsa' (credit) vouchers.

Can I use credit card or EFT in Timor-Leste?

Timor-Leste transacts mainly in cash. Aside from major businesses, not many places accept EFT or credit card payment. It is advised to carry sufficient cash with you while you are in Timor-Leste. It is recommended that you exchange enough cash into USD before travelling to Timor-Leste. Note that if you are carrying more than USD 10,000 in cash, you will need to declare this with immigration.

Can I withdraw money and use ATMs in Timor-Leste?

There are ATMs available, however not all ATMs accept Visa or Mastercard. Ask your hotel for the closest one to you that accepts your card type. Some hotels have ATMs available in the lobby. Please ensure you bring a Visa card, as Mastercard is not widely accepted. Card transactions fees may apply.

What is the local currency?

United States Dollar (USD) is used within Timor-Leste.

What is the power plug outlet used in Timor-Leste?

In Timor-Leste, you'll find a variety of plug types (type C, E, F and I). Bring a universal travel adapter.

Are there networking opportunities and events planned?

Yes, during our main conference on 12 June there will be a trade fair and opportunities for B2B networking. In addition, the Networking Dinner on 11 June and Gala Dinner on the evening of 12 June will also provide opportunities to meet Australian and Timorese counterparts.

How can I become an exhibitor at the conference trade fair?

We look forward to receiving expressions of interest for exhibiting at the trade fair. Please see further information on this website and reach out to TLAUCON2024@prosivu.tl for more details.

How do I set up my exhibitor booth?

Further details will be provided to registered exhibitors prior to the event.